

RELIABLE SERVICES



HU Staff Work **Year Round** Providing **RELIABLE** Services

For example, during Fiscal Year 2016 (Oct. 1, 2015 through September 30, 2016):

HU's Electric Department:

- Completed 9,093 streetlight repairs and installed 481 new streetlights
- Replaced or moved 62,253 feet of overhead and underground primary line
- Completed preventative clearance on 266 miles of power line

HU's Water Department:

- Completed maintenance on 3,324 fire hydrants and 5,500 feet of service line
- Changed out 4,193 water meters and repaired another 468 water meters
- Pumped over 15 billions gallons of water to customers, operating the water plants for 8,784 hours

HU's Natural Gas Department:

- Tested, repaired or replaced 3,512 meters
- Replaced 13,123 feet of cast iron pipe
- Conducted annual leak surveys on over 1300 miles of natural gas main, in addition to specific areas and projects, as an ongoing public safety measure

You may notice a new QR Code (sample at right) on your bill this month.

HU is preparing for a new, stream-lined payment system. More info will be provided in the coming months.



Online Account Setup

For more information about your utilities visit
www.hsvutil.org:



Huntsville Utilities



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Huntsville Utilities es un proveedor de servicios residenciales públicos (electricidad, gas y agua) que ofrece igualdad de oportunidades. Nosotros no discriminamos en los términos, las condiciones, o las provisiones de nuestros servicios basados en la raza, religión, color, sexo, discapacidad, estado familiar u origen nacional.

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